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NON-PROFIT

Controlling Escalating Print Costs and Increasing Printing Efficiencies at Bancroft with the SBS360° Assessment

THE CHALLENGE

Bancroft has multiple locations with a limited technology staff to maintain all of their printing technology. Printers were inefficient, costly, and out-of-date leading to increased maintenance calls for their technology staff. In addition to reducing printer infrastructure costs, Bancroft had the following print requirements:

- Reduce printer supplies cost
- Streamline patient forms processing
- Optimize/"right-size" print fleet
- HIPAA compliant secure printing



THE SOLUTIONS

In conducting a SBS360° Assessment, Stewart, a Xerox Company helped Bancroft understand asset deployment, usage patterns and total cost of ownership associated with their print technology. The Assessment allowed Stewart to co-author a phased approach to optimize workflow, control costs, and give staff more access to printing devices.

THE BENEFITS

- Optimized entire fleet by replacing all inkjets printers with laser printers without increasing document related expenses
- Reduced print infrastructure costs through simplified print management and tracking
- Increased capabilities, security and functionality across a wide-range of devices by strategically placing color and multi-function devices for staff's easy access.
- Decreased print related IT Help Desk calls

ABOUT BANCROFT

For the past 130 years, Bancroft has been a leader in New Jersey in providing programs for children and adults with autism, brain injuries, and other intellectual and development disabilities. Bancroft's programs include special education, vocational training, structured day programs, campus and community living programs, in-home and outpatient services. Bancroft operates in over 110 locations in NJ, PA, and DE and has over 2,200 employees.



Stewart, a Xerox Company is one of the Delaware Valley's largest and most respected business technology consultancy firms specializing in the field of digital technology. We provide insight, expertise and a consultative approach to simplify the way you use technology so that you can focus on what's most important: your business.

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